## Response to the Computer Skills Questionnaire

The Office for Adult Students included this computer skills questionnaire with an invitation to the Adult Student Forum held on January 13, 2002. Invitations were sent to accepted new or transfer adult students who would be coming to UNCG for the first time. Of the 301 questionnaires mailed, 62 were returned for a response rate of $21 \%$.

Below are the percentage breakdowns of the responses to the questionnaire. Some students chose more than one response to question 4 and those responses are reflected numerically.

TOTAL PERCENT

1. Do you own a computer?
a) yes
51
82\%
b) no
11
18\%
2. Do you have Internet access from your home computer?
a) yes
48
77\%
b) no
10
16\%
N/R
3
$7 \%$
3. How would you rate your computer skills?
a) nonexistent
1
2\%
b) beginner
10
16\%
c) competent
36
58\%
d) skilled
15
24\%
4. What is your home computer primarily used for?
a) word processing17

b) internet access ..... 38

c) email

22
N/R
5
5. Do you use email for communication?
a) never
3
5\%
b) sometimes
15
24\%
c) regularly
31
d) preferred means of communication

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6. Would you feel comfortable registering for classes online?
a) yes
50
81\%
b) no
9
15\%
N/R
3
4\%
7. Would you feel comfortable using the computerized facilities in the Jackson Library?
a) yes
44
71\%
b) no
13
21\%
N/R
5
8\%
8. Are you aware that UNCG has assigned you an email account?
a) yes
24
39\%
b) no
36
$\mathrm{N} / \mathrm{R}$
2
58\%
3\%
9. Will you use the email account that UNCG has provided you?
a) yes
43
69\%
b) no
10
16\%
N/R
9
$15 \%$
10. Would you know how to designate to UNCG your home email account as your preferred account?
a) yes
19
31\%
b) no
37
60\%
N/R
6 9\%

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